Comprehensive Guide to Using the Patient Portal

The Patient Portal is your one-stop solution to manage your healthcare conveniently, anytime and anywhere. It allows you to communicate securely with your healthcare provider, refill prescriptions, view test results, and handle billing—all online.

Key Features

- - Secure Messaging: Communicate privately with your healthcare team at any time.
- - Prescription Refills: Request refills- select medication and Pharmacy
- - Test Results: Access lab results and health records instantly.
- - Online Billing: Pay bills with a click and save your information for future use.

How to Sign Up

- - Email Invitation: Use the link provided in the email invitation from our office.
- - Website: Visit our portal website (https://www.myprivia.com/theveranda) and follow the registration instructions.
- - Support Assistance: Contact our office if you need help during the sign-up process.

Sending Messages and Attachments

- Access Messaging: Log into the portal and select 'Messages,' then 'Compose Message.'
- Compose Your Message: Select the provider, choose the message type, and write a detailed message.
- Attach Files: Upload up to 10 files, including PDFs, JPGs, or PNGs, for medical documents or photos. Ensure no credit card or payment details are included.
- Submit: Review your message and send it securely.

Viewing Lab Results

- - Check Your Email: Receive an email notification when lab results are available.
- - Log into the Portal: Use your email and password to access your account.
- - View Results: Click on 'My Health' and then 'Test Results' to view your reports.

For assistance, please contact us at The Veranda 229-883-7010, Option 1.

The Patient Portal simplifies your healthcare management so you can focus on what matters most—your health!