t:connect® Diabetes Management Application

Getting Started Guide

Congratulations on the purchase of your new insulin pump from Tandem Diabetes Care*. Your decision to use insulin pump therapy is a sign of your commitment to actively manage your diabetes.

This guide provides the basic steps to get you started using the t:connect® Diabetes Management Application and is not meant to replace the t:connect Application User Guide.

For more comprehensive information, please refer to the t:connect Application User Guide available online at: http://tconnect.tandemdiabetes.com/help/

Need help? We are here for you 24 hours a day, 7 days a week at **1-877-801-6901**.





What You Need:









USB Cable



Computer

The computer will need internet access, compatible operating system and compatible internet browser

Operating System Requirements:

Microsoft®	Microsoft® Windows® 8.1 Microsoft® Windows® 7	(64 bit only) (32 or 64 bit)
Apple [®]	Mac® OS X® Yosemite Mac® OS X® Mavericks	(v10.10.x) (v10.9.x)

Compatible Internet Browsers:

Internet Explorer®	Chrome™	Mozilla Firefox®	Safari [®]
10 or later	63 or later	52 or later	9 or later
(Windows Only)	(Windows and Mac)	(Windows and Mac)	(Mac only)

Intended Use

The t:connect* Diabetes Management Application is intended for use by individuals with diabetes mellitus who use Tandem Diabetes Care* insulin pumps, their care givers, and their healthcare providers in home and clinical settings. The t:connect Application supports diabetes management through the display and analysis of information downloaded from Tandem Diabetes Care insulin pumps and specified blood glucose meters.

United States (U.S.) Federal law restricts this device to sale by or on the order of a physician. Consult with your healthcare provider before making any changes to your treatment. The t:connect Application is intended for use by patients and healthcare providers who are familiar with the management of diabetes.

Important User Information

Thoroughly review all product instructions before using the t:connect Application for warnings and other important user information. Discuss with your healthcare provider how you should use data from the t:connect Application to help manage your diabetes. Incorrect use might lead you to misunderstand the information provided by the t:connect Application.

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(877) 801-6901



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1

Install the Uploader Software and Drivers

1) Go to http://tconnect.tandemdiabetes.com. Click **Get Started** to download the t:connect Uploader.



2) Click on the green button to download the t:connect Uploader, and follow the online steps to install it on your computer.



Note: The software download experience may vary depending on the web browser you are using.

2

Create an Account and Upload Your Pump

- 1) Run the t:connect Uploader software.
 - The t:connect Uploader software should automatically start after you complete the installation. If it does not automatically start, double click the program's icon on your desktop or applications folder.
- 2) Connect your pump to your computer.



Connect one end of the USB cable to your pump and the other end to a USB port on your computer.

Note: You do not need to disconnect your infusion set or stop insulin delivery.

 The t:connect Uploader will detect your pump and display its serial number on the computer screen.
 Click the **Start Upload** button.

Start Upload

4) The t:connect Uploader will prompt you to create a new account. Click the **Get Started** button.

Get Started...

5) Select account type.

○ Personal	
OParent, Guardian or Caretaker	

Note: If you already have an account, just sign in with your username (email address) and password to add your new pump to your existing t:connect account.

6) Fill in the necessary details to create your account.

My First Name	My Last Name	
Email	Confirm Email	
My Password (8 characters minimum)	Confirm Password	

7) Enter your Blood Glucose Limit values to personalize and color code your reports.

High Blood Glucose Limit (mg/dL)	
■ Target Blood Glucose Range (mg/dL)	
Low Blood Glucose Limit (mg/dL)	

Congratulations!

You have created your t:connect account.

Check your email inbox for a welcome message from Tandem Diabetes Care, and click the link to confirm your email address.

Add Your Meter

What You Need:



t:connect Account



Blood Glucose Meter Cable



Supported Blood Glucose Meter

Supported BG Meters:

LifeScan®	OneTouch® Verio®IQ
	OneTouch® UltraMini®
	OneTouch® Ultra®2
Roche®	Accu-Chek® Aviva*
	Accu-Chek® Compact Plus*
Abbott Diabetes Care®	FreeStyle® Lite®
	FreeStyle® Freedom Lite®

^{*} Accu-Chek® Aviva and Accu-Chek® Compact Plus are not currently compatible with Mac® OS X®.

1) Plug a supported BG meter in to your computer.



Run the t:connect Uploader.Click the **Start Upload** button.



3) The t:connect Uploader will identify your new BG meter. Click the **Link Meter** button.



4) Sign in to your t:connect account to link your BG meter.

