

## **Instructions for Telehealth visits with a Provider at**

### **Allied Pediatrics**

1. Call to check in at 423-498-3154 or 423-602-9545; be prepared to pay your copay over the phone
2. Be sure that your telehealth consent is signed and sent back to our office prior to your visit or the visit will be canceled and you will not be seen. You can access this form on our website at <https://www.myprivia.com/myalliedpediatrics/patient-resources/patient-forms>
3. If you cannot print the form, you can **download “Adobe Fill & Sign”** on your phone to complete it electronically.. This allows you to finger-sign the consent form on your phone. Once completed, you may email it to [scheduling@myalliedpediatrics.com](mailto:scheduling@myalliedpediatrics.com).
4. The patient **MUST** attend the appointment with the parent!
5. Be prepared to provide the patient’s temperature, height and weight
6. After completing the prior steps, you can go to your virtual room on your computer or call phone:
  - a. **Dr. Delia Wessels** <https://doxy.me/DrWessels>
  - b. **Abri Delgado** <https://doxy.me/AbriDelgado>
  - c. **Dawn Barnes** <https://doxy.me/DawnBarnes>
  - d. **Heather Richardson** <https://doxy.me/HeatherRichardson>
  - e. **Thomas Shelton** <https://doxy.me/thomasshelton>
  - f. **Dr Hyun Shin** <https://doxy.me/DrHyunShin>
  - g. **Lauren Crowe** <https://doxy.me/LaurenCrowe>
7. If you have not used doxy.me before, please make sure you **do the Pre-call test before you “meet” with the provider to test your audio and video connections.**
8. Sign in and wait in the virtual "waiting room" at least 5 minutes prior to appointment time. Make sure you **turn on the microphone and camera** so that you can communicate with the provider.
9. After the visit is complete you can call the office and schedule your next telemedicine visit.

**Reminder that prescriptions for controlled substances will only be for 30 days at a time**