

Valley Family Practice & Internal Medicine
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Robert Duck M.D. Meenu Gopal M.D. Brittany DeHaven MSN, FNP Lindsey Fails FNP

October 18, 2023

Dearest Patient,

We hope you are doing well! This letter is to inform you that Lindsey Fails NP is leaving the practice. She will be exploring new opportunities in healthcare. It is not easy for us to let go of such a brilliant, hard-working, and loving provider, but we wish her all the best in her future endeavors.

Please know that your medical care will be in great hands here at Valley Family Practice. Fern Kumar NP will be joining our practice on November 6, 2023. She has many years of experience in family medicine and will give you the exceptional care that you have always received. She has treated thousands of patients from newborn to geriatrics successfully. Also, you can continue your treatment with doctors Robert Duck, Meenu Gopal and Brittany DeHaven FNP, who are all experts in family medicine. Should you decide to seek care outside of our practice, upon your written release we will send a copy of your medical records to the provider of your choice. We will keep the original records in our possession for a period of no less than 10 years.

We know that having your provider leave the practice may leave you with questions, please reach out to Angie Shirley, our practice manager, at (540) 722-0220 for assistance. If there is anything that needs addressed before Lindsey's departure, we encourage you to call the office and schedule an appointment with her between now and her last day of seeing patients December 29, 2023.

Lindsey wishes to let you know that the decision to seek a career elsewhere was not made lightly. She wants to thank you for allowing her to be part of you and your family's lives. She is grateful to you for trusting her with your care and she wishes you good health and happiness always.

Best Regards,

Providers of Valley Family Practice