

# DocResponse Mic and Camera Check Chrome and Microsoft Edge

Is your Microphone and Camera not working?

This is most likely an issue with your browser permission to use the microphone and camera.

**Let's check your browser permissions to use your microphone and camera. These changes can be made in your browser's site settings.**

Using Chrome or Microsoft Edge

1. At the top right-hand corner open the menu by clicking the three dots
2. Click **Settings -> Privacy Security -> Site Settings**
3. Confirm that your Microphone and Camera both have their settings set to ask to use your Microphone and Camera
4. Confirm that **DocResponse** is not listed under the blocked section
5. Check to make sure the WindowsOS is set to automatically check for driver updates.

