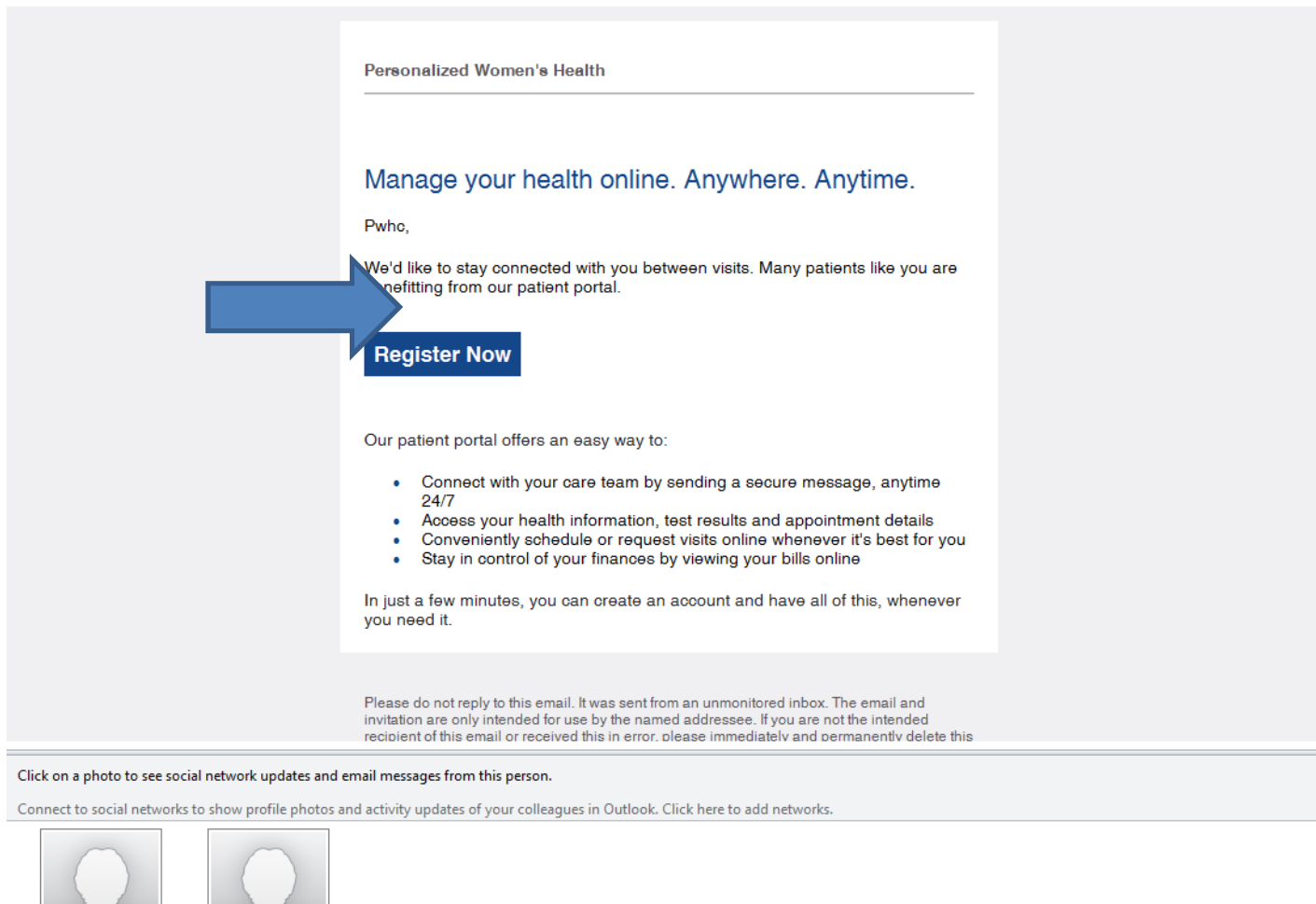


GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- You will receive an email from “Personalized Women’s Healthcare” once you have registered as a patient with our office and provided us with your personal email.
- When you receive your email click on the “Register Now” button. *(Once you are registered on the portal and have a scheduled appointment, when you receive your appointment reminder you will be invited to “self check-in”. Please complete the steps, the instructions for this are on a separate instruction sheet on our website under the “Patient Resources” tab, look for “Forms”)*



GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- You will then be asked to Verify Your Identity by selecting how you would like a temporary passcode sent to you e.g. the phone number you provided the office, email or text.
- Click on the “Send Code” button, this will activate the “enter temporary code” box
- You will receive a six digit temporary code, enter this in the “enter temporary code” box and hit enter.

The screenshot displays the Privia Medical Group Account Registration interface. At the top, the Privia Medical Group logo is visible. Below it, the page is titled "Account Registration" and includes a "Return to Sign In" link. The "Verify Your Identity" section explains that a temporary passcode will be sent to the user's phone. It asks how the user would like to receive the code, with a radio button selected for "Call (xxx) xxx-2020". A "Send Code" button is positioned below this selection. To the right, the "Enter Temporary Passcode" section provides instructions to enter the six-digit code within 90 seconds, with an empty input field. A blue arrow points from the left towards the "Send Code" button, and another blue arrow points from the bottom towards the input field. The footer includes the "powered by athenahealth" logo and links for "FAQ", "Privacy Practice", and "Website Privacy".

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- You will then be asked to enter a password, please read the password criteria.
- Then confirm your password

[Return to Sign In](#)

Account Registration

Please create a password for your account.

Password *

Confirm password *

Your password must include:

- Between 8 and 20 characters
- At least one uppercase letter
- At least one lowercase letter
- At least one number or symbol

Remember this computer to save time resetting your password.

I have read and accepted the [Terms and Conditions](#) and [Privacy Policy](#)

[Continue](#)

powered by **athenahealth**

[FAQ](#) [Privacy Practice](#) [Website Privacy](#)

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- Check “I have read.....”
- Click the “Continue” button to be taken to the next step and into your portal.

[Return to Sign In](#)

Account Registration

Please create a password for your account.

Password *

Confirm password *

Remember this computer to save time resetting your password.

I have read and accepted the [Terms and Conditions](#) and [Privacy Policy](#)

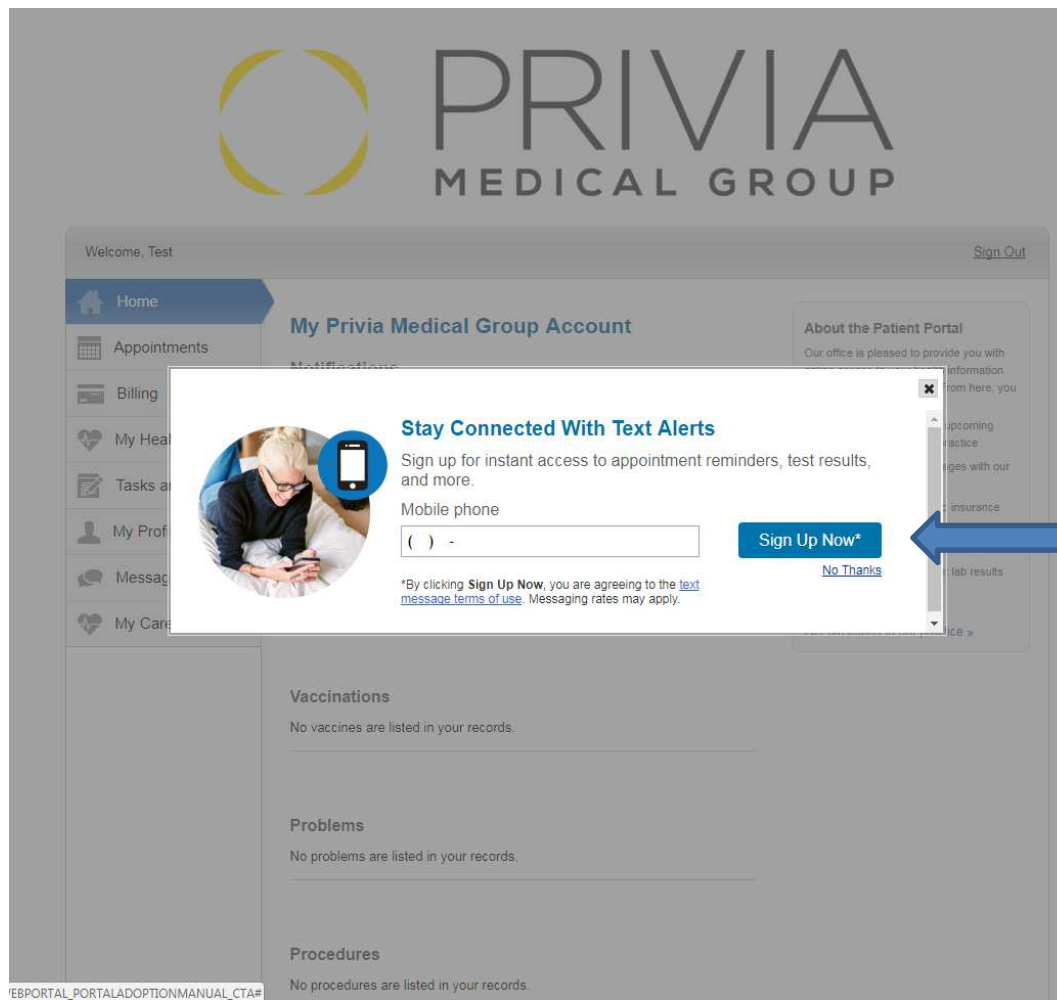
[Continue](#)

[FAQ](#) [Privacy Practice](#) [Website Privacy](#)

atnahealth

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- You can choose or decline “no thanks” to “Stay Connected with Text Alerts”.




GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- This page will appear – please click on “Set your security questions”

Welcome, Test [Sign Out](#)

My Privia Medical Group Account

Notifications

 [Set your security questions](#)
If you forget your password, you can use these questions to verify your identity.

Health History [View Details](#)

Allergies
No allergies are listed in your records.

Vaccinations
No vaccines are listed in your records.

Problems
No problems are listed in your records.

Procedures
No procedures are listed in your records.

About the Patient Portal
Our office is pleased to provide you with online access to your health information through our Patient Portal. From here, you can:

- View details about your upcoming appointments with our practice
- Exchange secure messages with our staff
- Update your contact and insurance information
- Read and print important forms
- Access your most recent lab results and health data

[Get directions to our practice »](#)

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- Select, complete and keep a list of the three security questions and your answers in a safe place.
- Click on the “Save” button.
-

The screenshot displays the Privia Medical Group patient portal interface. At the top, the Privia Medical Group logo is visible. Below the logo, the page title is "Security Questions". The main content area contains three security questions, each with a dropdown menu for selection and a text input field for the answer. The questions are labeled "Security Question 1", "Security Question 2", and "Security Question 3". Below the questions are two buttons: "Save" and "Cancel". A large blue arrow points upwards towards the "Save" button. On the left side, there is a navigation menu with options: Home, Appointments, Billing, My Health, Tasks and Tools, My Profile (highlighted), Contact Information, Security Settings, My Notifications, Insurance, Family Access, Messages, and My Care Plan. The top right corner of the page has a "Sign Out" link. The bottom of the page features the "powered by athenahealth" logo and several links: FAQ, Website Feedback, Privacy Practice, and Website Privacy.

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- Scroll down to the “My Profile” tab on left of your portal home page
- Check your contact information, security settings, my notification settings, insurance information is correct
- Family Access – add any family member who you would like to have access to your portal and to your health data on file at Personalized Women’s Healthcare
- Once complete – return to the “My Health Tab” - see Page 12 below

The screenshot displays the Privia Medical Group patient portal interface. At the top, the Privia Medical Group logo is visible. Below the logo, a navigation bar shows 'Welcome, Test' and a 'Sign Out' link. A left-hand navigation menu includes options like Home, Appointments, Billing, My Health, Tasks and Tools, My Profile (highlighted), Contact Information, Security Settings, My Notifications, Insurance, Family Access, Messages, and My Care Plan. The main content area is titled 'My Profile / Contact Information' and contains a message about profile updates and links to 'Edit' and 'Set my notifications'. It features two sections: 'Patient Information' and 'Billing Information', both listing details for 'Pwhc Test' such as name, address, date of birth, sex, marital status, language, race, and ethnicity. A 'Phone' section is also present at the bottom.

PRIVIA
MEDICAL GROUP

Welcome, Test Sign Out

Home
Appointments
Billing
My Health
Tasks and Tools
My Profile
Contact Information
Security Settings
My Notifications
Insurance
Family Access
Messages
My Care Plan

My Profile / Contact Information

Your profile information is shown below. Please click the edit link to update this information. If you are a Privia Premium (Silver, Gold, Platinum) member looking for Privia profile information, please go to the [Privia Premium website](#), login, and click on My Privia Account.

[Edit](#) | [Set my notifications](#)

Patient Information

Name: Pwhc Test
Preferred name: Test
Address: 3108 Midway Road, Plano, TX 75093
Date of birth: 01/01/1960
Sex: Female
Marital status:
Language: English
Race: Patient Declined
Ethnicity: Patient Declined

Billing Information

Name: Pwhc Test
Address: 3108 Midway Road, Plano, TX 75093
Billing Phone: (111) 111-1111
Billing Email: manager@pwhcare.com
Note: Please add to your safe senders list in order to receive messages from our office in your inbox.

Phone

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL



Welcome, Test [Sign Out](#)

- Home
- Appointments
- Billing
- My Health
- Tasks and Tools
- My Profile**
 - Contact Information
 - Security Settings
 - My Notifications**
 - Insurance
 - Family Access
- Messages
- My Care Plan

Profile / My Notifications

Please indicate your notification preferences below. These notification preferences only apply to automated messages from our office. Our staff may contact you via phone if an urgent matter requires your attention.

Include text messaging as a contact option.

Health Notifications

We will notify you when your lab results and health reminders are available on the Patient Portal. Your results will not be disclosed via email or text message.

Email	Phone
Required	<input checked="" type="checkbox"/>

Appointment Reminders

We will contact you to remind you about scheduled appointments.

Email	Phone
Required	<input checked="" type="checkbox"/>

Updates and Announcements

We will notify you regarding appointment cancellations/recommendations, weather events, and other important announcements.

Email	Phone
Required	<input checked="" type="checkbox"/>

Billing

We will contact you when new billing statements are available. You can view your billing statements and pay outstanding balances on your secure Patient Portal. If necessary, we will notify you if a balance is past due.

Email	Phone
Required	<input checked="" type="checkbox"/>

powered by

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

The screenshot displays the Privia Medical Group patient portal. At the top, the Privia Medical Group logo is visible, consisting of a yellow circular icon and the text "PRIVIA MEDICAL GROUP". Below the logo, a navigation bar contains "Welcome, Test" on the left and a "Sign Out" link on the right. A left-hand navigation menu includes options for Home, Appointments, Billing, My Health, Tasks and Tools, My Profile (highlighted in blue), Messages, and My Care Plan. The "My Profile" menu is expanded to show sub-options: Contact Information, Security Settings, My Notifications, Insurance, and Family Access. The main content area is titled "My Profile / Insurance" and contains a message: "Please review the information on this page. Please contact our office if anything is incorrect." Below this message is a section for "Primary Insurance" which states "No primary insurance listed". At the bottom of the page, there is a footer with the "athenahealth" logo on the left and links for "FAQ", "Website Feedback", "Privacy Practice", and "Website Privacy" on the right.

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

The screenshot displays the Privia Medical Group Patient Portal. At the top, the Privia Medical Group logo is shown, consisting of a yellow circular icon and the text "PRIVIA MEDICAL GROUP". Below the logo, the user is greeted with "Welcome, Test" and a "Sign Out" link in the top right corner.

A left-hand navigation menu includes the following items: Home, Appointments, Billing, My Health, Tasks and Tools, My Profile (highlighted in blue), Contact Information, Security Settings, My Notifications, Insurance, Family Access, Messages, and My Care Plan.

The main content area is titled "My Profile / Family Access". It contains the following text: "Family access allows you to access family members' information from your Patient Portal account. You can also invite family members to access your information." Below this, there are two sections:

- Pwhc's Access to Other Patients**: A section with the text "Pwhc does not currently have access to another patient's information." and an "Add Patient" button.
- Who Can Access Pwhc's Information**: A section with the text "No family members currently have access to Pwhc's information." and an "Invite Family Member" button.

At the bottom of the page, it is noted as "powered by athenahealth". There are also links for "FAQ", "Website Feedback", "Privacy Practice", and "Website Privacy".


GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- Under the “My Health” tab go to “Medical Forms”

The screenshot displays the Privia Medical Group patient portal. At the top, the Privia Medical Group logo is visible. Below the logo, the user is greeted with "Welcome, Test" and a "Sign Out" link. A navigation menu on the left includes Home, Appointments, Billing, My Health (highlighted), Test Results, Medications, Care Summaries, Vitals, Medical History, Medical Forms, Tasks and Tools, My Profile, Messages, and My Care Plan. The main content area features a "Stay Connected With Text Alerts" section with a sign-up form for a mobile phone number and a "Sign Up Now" button. Below this is a "My Health / Test Results" section with the heading "Your available test results are shown below." and a message stating "No test results found." At the bottom of the main content area, there is a link to "View, download, or transmit your health data." The footer includes the Athenahealth logo and links for FAQ, Website Feedback, Privacy Practice, and Website Privacy.

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- Under “Medical Forms” once you click on it, it will list (on the right) a list of forms – complete only the following:
 - Financial Policy – read and then save and move onto “HIPAA Privacy Notice”
 - HIPAA Privacy Notice - read and then save and move onto “Consent to Treat”
 - Consent to Treat – See page 14 below
 - Preferred contacts – this form we will provide you in the office to complete



The screenshot displays the Privia Medical Group patient portal interface. At the top, the Privia Medical Group logo is visible. Below the logo, the user is greeted with "Welcome, Test" and a "Sign Out" link. A navigation menu on the left includes options for Home, Appointments, Billing, My Health (highlighted with a blue arrow), Test Results, Medications, Care Summaries, Vitals, Medical History, and Medical Forms. The Medical Forms section is expanded, showing a list of forms: Financial Policy, HIPAA Privacy Notice, Consent to Treat, Preferred Contacts, and Financial Policy - Spanish. Each form is accompanied by a printer icon and a blue arrow pointing to the right. A yellow warning banner at the top of the forms list states: "Adobe Reader version 10.1.2 or later is required to view printable forms. There is a known problem with version 10.1.1. Download Adobe Reader for free". A large blue arrow on the left side of the page points towards the Medical Forms section.

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- Consent to Treat – Read and then scroll to bottom of the page

Welcome, Test Sign Out

Home
Appointments
Billing
My Health
Test Results
Medications
Care Summaries
Vitals
Medical History
Medical Forms

Tasks and Tools
My Profile
Messages
My Care Plan

[Print](#)

Personalized WOMEN'S HEALTHCARE
OBSTETRICS GYNECOLOGY INFERTILITY

PRIVIA MEDICAL GROUP

Authorization and Consent to Treatment

Assignment of Benefits and Authorization to Release Medical Information
I understand and agree that payment of authorized benefits under Medicare, Medicaid, and/or any of my insurance carriers will be made to me or on my behalf to the provider or supplier of any services furnished to me by that provider or supplier. I authorize any holder of my medical information to release it to Privia, the Health Care Financing Administration (HCFA), the listed insurer and/or agents of the company and/or the listed responsible person(s), and any information necessary to determine my benefits or the benefit for the related services. If my insurance plan does not participate in the Privia network, or if I am a self-pay patient, assignment of benefits may not apply.

Guarantee of Payment & Pre-Certification
In consideration of services provided to me by Privia and its care centers, I agree to be financially responsible and to pay charges for all services ordered by my provider(s). I understand that any balance due as a result of being uninsured or under-insured is payable immediately. I further understand that if I fail to maintain consistent payments, my account will be referred to a collection agent and/or attorney and I agree to pay all collection related charges.

I understand that if my insurance has a pre-certification or authorization requirement, it is my responsibility to notify the carrier of services rendered according to the plan's provisions. I understand that my failure to do so will result in reduction or denial of benefit payment and I will be responsible for all balances.

Consent to Treatment
As a Privia patient, I voluntarily consent to the rendering of such care and treatment as the Privia providers and personnel, in their professional judgment, deem necessary for my health and well-being.

If I request or initiate a telehealth visit (a "virtual visit"), I hereby consent to participate in such telehealth visit and understand I may terminate such visit at any time.

My consent shall include medical examination and diagnostic testing (including testing for sexually transmitted infections and/or HIV, if separate consent is not required by law), including, but not limited to, minor surgical procedures (including suturing), cast application/removals and vaccine administration. My consent shall also include the carrying out of the orders of my treating provider by care center staff. I acknowledge that neither my Privia provider nor any care center staff has made any guarantee or promise as to the results that may be obtained.

Consent to Call
I understand and agree that Privia may contact me using automated calls, emails, and text messaging sent to my landline and mobile device. These communications may notify me of preventative care, test results, treatment recommendations, outstanding balances, or any other communications from Privia.

I understand that I may voluntarily "opt-in" to receive automated text message communications from Privia and its partners by informing my provider's staff or visiting "My Profile" on my Privia Patient Portal, and agreeing to any additional Terms and

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- Check “I have read.....”
- Enter your name
- Click on the “Submit” button

I understand that if my insurance has a pre-certification or authorization requirement, it is my responsibility to notify the carrier of services rendered according to the plan's provisions. I understand that my failure to do so will result in reduction or denial of benefit payment and I will be responsible for all balances.

Consent to Treatment
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I understand that I may voluntarily "opt-in" to receive automated text message communications from Privia and its partners by informing my provider's staff or visiting "My Profile" on my Privia Patient Portal, and agreeing to any additional Terms and Conditions established by my mobile carrier.

I hereby acknowledge that I have received Privia's Financial Policy and Notice of Privacy Practices. I agree to the terms of Privia's Financial Policy, the sharing of my information via HIE,* and consent to my treatment by Privia providers.

Printed Name of Patient: PWHC TEST Email: _____
Signature: _____ Date: _____

To be signed by patient's parent or legal guardian if patient is a minor or otherwise not competent.

*Note: If patient declines to participate in HIE, patient must follow the appropriate procedure outlined on the Privia HIE Opt-Out Request Form and/or contact the HIE directly.

Signature of Patient


I have read and understand the terms in the above document and agree to the [eCommunications disclosure agreement](#)

Name: Date:

If you are signing this on behalf of another patient, fill out the fields below:

Patient's relationship to you:

Reason if patient is unable to sign:

powered by 

[FAQ](#) [Website Feedback](#) [Privacy Practice](#) [Website Privacy](#)

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

I understand that if my insurance has a pre-certification or authorization requirement, it is my responsibility to notify the carrier of services rendered according to the plan's provisions. I understand that my failure to do so will result in reduction or denial of benefit payment and I will be responsible for all balances.

Consent to Treatment

As a Privia patient, I voluntarily consent to the rendering of such care and treatment as the Privia providers and personnel, in their professional judgment, deem necessary for my health and well-being.

If I request or initiate a telehealth visit (a "virtual visit"), I hereby consent to participate in such telehealth visit and understand I may terminate such visit at any time.

My consent shall include medical examination and diagnostic testing (including testing for sexually transmitted infections and/or HIV, if separate consent is not required by law), including, but not limited to, minor surgical procedures (including suturing), cast application/removals and vaccine administration. My consent shall also include the carrying out of the orders of my treating provider by care center staff. I acknowledge that neither my Privia provider nor any care center staff has made any guarantee or promise as to the results that may be obtained.

Consent to Call

I understand and agree that Privia may contact me using automated calls, emails, and text messaging sent to my landline and mobile device. These communications may notify me of preventative care, test results, treatment recommendations, outstanding balances, or any other communications from Privia.

I understand that I may voluntarily "opt-in" to receive automated text message communications from Privia and its partners by informing my provider's staff or visiting "My Profile" on my Privia Patient Portal, and agreeing to any additional Terms and Conditions established by my mobile carrier.

I hereby acknowledge that I have received Privia's Financial Policy and Notice of Privacy Practices. I agree to the terms of Privia's Financial Policy, the sharing of my information via HIE, and consent to my treatment by Privia providers.

Printed Name of Patient: PWHC TEST Email: _____

Signature: _____ Date: _____

To be signed by patient's parent or legal guardian if patient is a minor or otherwise not competent.

***Note: If patient declines to participate in HIE, patient must follow the appropriate procedure outlined on the Privia HIE Opt-Out Request Form and/or contact the HIE directly.**

Signature of Patient

I have read and understand the terms in the above document and agree to the [eCommunications disclosure agreement](#)

Name: Date:

If you are signing this on behalf of another patient, fill out the fields below:

Patient's relationship to you:

Reason if patient is unable to sign:

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- A pop up will appear at the top of the page you are on “your response was submitted successfully”, click on the “OK” button

I understand of service of benefit

8042-1.portal.athenahealth.com says:
Your response was submitted successfully. Redirecting...

it is my responsibility to notify the carrier to do so will result in reduction or denial

Consent
As a Privia provider, I agree to their professional liability insurance policy.

OK

If I request or initiate a telehealth visit (a "virtual visit"), I hereby consent to participate in such telehealth visit and understand I may terminate such visit at any time.

My consent shall include medical examination and diagnostic testing (including testing for sexually transmitted infections and/or HIV, if separate consent is not required by law), including, but not limited to, minor surgical procedures (including suturing), cast application/removals and vaccine administration. My consent shall also include the carrying out of the orders of my treating provider by care center staff. I acknowledge that neither my Privia provider nor any care center staff has made any guarantee or promise as to the results that may be obtained.

Consent to Call
I understand and agree that Privia may contact me using automated calls, emails, and text messaging sent to my landline and mobile device. These communications may notify me of preventative care, test results, treatment recommendations, outstanding balances, or any other communications from Privia.

I understand that I may voluntarily "opt-in" to receive automated text message communications from Privia and its partners by informing my provider's staff or visiting "My Profile" on my Privia Patient Portal, and agreeing to any additional Terms and Conditions established by my mobile carrier.

I hereby acknowledge that I have received Privia's Financial Policy and Notice of Privacy Practices. I agree to the terms of Privia's Financial Policy, the sharing of my information via HIE,* and consent to my treatment by Privia providers.

Printed Name of Patient: PWHC TEST Email: _____

Signature: _____ Date: _____

To be signed by patient's parent or legal guardian if patient is a minor or otherwise not competent.

***Note: If patient declines to participate in HIE, patient must follow the appropriate procedure outlined on the Privia HIE Opt-Out Request Form and/or contact the HIE directly.**

Please enter the reason the patient is unable to sign the form.

Signature of Patient

I have read and understand the terms in the above document and agree to the [eCommunications disclosure agreement](#)

Name: Date:

If you are signing this on behalf of another patient, fill out the fields below:

Patient's relationship to you:

Reason if patient is unable to sign:

Submit **Cancel**

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

- You can then click on the “Home” or any of the tabs and explore your new portal.
- You will be able to look at upcoming appointments, schedule appointments
- Look at statements and pay bills on line
- Explore and enjoy.
- If you have problems with your portal you will need to call Privia and NOT our office, the contact information is on page 24

The screenshot displays the Privia Medical Group Patient Portal. At the top, the Privia Medical Group logo is shown, consisting of a yellow circular icon and the text "PRIVIA MEDICAL GROUP". Below the logo, the user is greeted with "Welcome, Test" and a "Sign Out" link. A navigation menu on the left includes "Home", "Appointments", "Billing", "My Health", "Tasks and Tools", "My Profile", "Messages", and "My Care Plan". The main content area is titled "My Privia Medical Group Account" and features several sections: "Health History" with a "View Details" link, "Allergies" (No allergies are listed in your records.), "Vaccinations" (No vaccines are listed in your records.), "Problems" (No problems are listed in your records.), and "Procedures" (No procedures are listed in your records.). On the right side, there is a "Stay Connected With Text Alerts" section with a "Sign Up Now*" button and a "Mobile phone" input field. Below this, there is an "About the Patient Portal" section with a list of benefits: "View details about your upcoming appointments with our practice", "Exchange secure messages with our staff", "Update your contact and insurance information", and "Read and print important forms".

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL



Home Sign Out

+ Dial 911 in case of a medical emergency

I'd like to schedule a new appointment:

- Select reason - Find Appointments

Recommended

Upcoming

Past Past 6 months ▾

You have no past appointments.

powered by athenahealth

[FAQ](#) [Website Feedback](#) [Privacy Practice](#) [Website Privacy](#)

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

The screenshot displays the Privia Medical Group patient portal interface. At the top, the Privia Medical Group logo is visible. Below the logo, there is a navigation bar with a 'Home' button and a 'Sign Out' link. A red banner with a plus sign icon reads '+ Dial 911 in case of a medical emergency'. The main content area is titled 'Currently Scheduling: Follow Up' and includes a 'Find Appointment' section with three radio buttons. The central part of the page features a calendar for February 2018, with the 20th highlighted. To the right of the calendar, a date selector shows 'Tuesday, February 20, 2018'. Below the date selector, there are four provider listings, each with their name, location, and available appointment times for the selected date. The providers listed are Angelina Farella, MD; Catrina Turner, FNP-BC; Dr. Nold; and Laena Karnstedt, MD. Leah Colligan, CPNP is also listed but has no times shown. The appointment times are displayed in green boxes with left and right arrow navigation.

February 2018

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28			

Provider:

Location:

Times:

- Morning
- Afternoon
- Evening

Tuesday, February 20, 2018

Angelina Farella, MD
GC_ABTP_Webster Office*
2:35 PM 3:20 PM 3:35 PM

Catrina Turner, FNP-BC
Broadlands Family Practice Brambleton
2:40 PM 3:40 PM

Dr. Nold
Bayside Pediatrics
2:40 PM 2:50 PM

Laena Karnstedt, MD
Lanier Adult Medicine
2:40 PM 3:40 PM 3:50 PM 4:00 PM

Leah Colligan, CPNP
Bayside Pediatrics
2:40 PM 3:30 PM 3:40 PM 3:50 PM

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL

The screenshot displays the Privia Medical Group patient portal interface. At the top, the Privia Medical Group logo is visible. Below the logo, there is a navigation bar with a 'Home' button and a 'Sign Out' link. A red cross icon with the text 'Dial 911 in case of a medical emergency' is also present. The main content area shows 'Currently Scheduling: Follow Up' and a 'Find Appointment' button with three radio buttons. A calendar for February 2018 is displayed, with the date Tuesday, February 20, 2018, selected. A modal dialog box titled 'Call to Schedule' is overlaid on the calendar, containing a warning icon and the text: 'Berry Fleming, MD only accepts appointment requests over the phone. Please call our office to schedule an appointment.' Below the text is an 'OK' button. The background of the portal is dimmed. At the bottom, there is a footer with the 'athenahealth' logo and several links: 'FAQ', 'Website Feedback', 'Privacy Practice', and 'Website Privacy'.

Privia
MEDICAL GROUP

Home Sign Out

+ Dial 911 in case of a medical emergency

Currently Scheduling: Follow Up

Find Appointment ● ○ ○

February 2018 Tuesday, February 20, 2018

S M T W T

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

Call to Schedule

! Berry Fleming, MD only accepts appointment requests over the phone. Please call our office to schedule an appointment.

OK

Provider: Berry Fleming, MD

Location: -No preference-

Times: Morning Afternoon Evening

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[FAQ](#) [Website Feedback](#) [Privacy Practice](#) [Website Privacy](#)

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL



Welcome, Test [Sign Out](#)

- Home
- Appointments
- Billing**
 - Bill Pay**
 - Payment History
 - Payment Methods
 - Statements
 - Closed Charges
- My Health
- Tasks and Tools
- My Profile
- Messages
- My Care Plan

Billing / Bill Pay

Have a question about your bill? Please call your provider's office at 1-800-973-1442.

Or if you prefer, for information about your balance or to pay on your bill, you can reach our Customer Experience Team from 8am-5pmEST by calling 1-800-973-1442. The Customer Experience Team will be happy to answer your questions, set up a payment plan or take your payment over the phone using a credit card.

Please find below details on your account balance, payment history, and past statements. If you are a Privia Premium (Silver, Gold, Platinum) member looking for Privia membership account information, please go to the [Privia Premium Website](#) login, and click on My Privia Account. Please note: the payment history will only reflect payments made on the Portal.

Charges

You have no outstanding charges.

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[FAQ](#) [Website Feedback](#) [Privacy Practice](#) [Website Privacy](#)



PRIVIA

MEDICAL GROUP

Welcome, Test

[Sign Out](#)

Home

Appointments

Billing

My Health

Tasks and Tools

Download Health Data

Transmit Health Data

Health Reminders

Referrals

Learning Materials

Portal Activity

My Profile

Messages

My Care Plan

Tasks and Tools / Download Health Data

Download your health record in a file that you can share with medical care providers.

Adobe Acrobat is required to view downloaded documents. [Download Adobe Reader for free](#)

[Download](#)

Warning: Do not download this file if you are using a public computer.

Preview

You have selected a ZIP file containing 1 ambulatory (outpatient) summary.

⏪ ◀ 1 of 1 ▶ ⏩

Ambulatory Summary for Pwhc Test

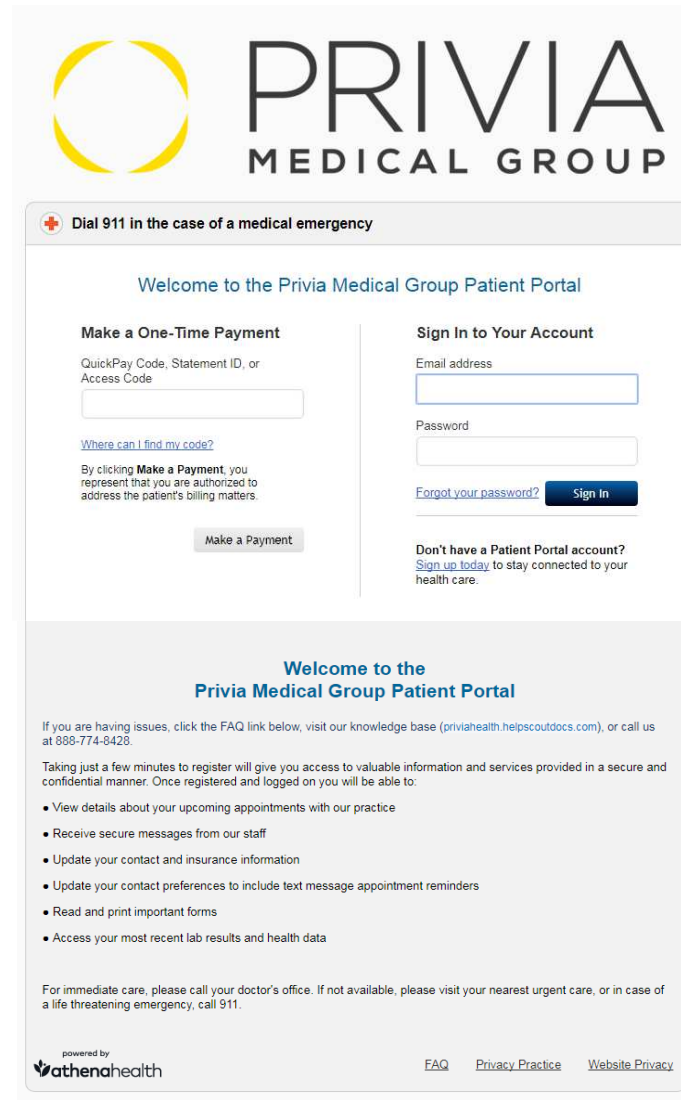
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Allergies

None recorded.

GUIDE ON HOW TO SET UP AND USE YOUR PATIENT PORTAL



The screenshot displays the Privia Medical Group Patient Portal interface. At the top left is the Privia Medical Group logo, consisting of a yellow circle and the text "PRIVIA MEDICAL GROUP". Below the logo is a red cross icon and the text "Dial 911 in the case of a medical emergency". The main heading reads "Welcome to the Privia Medical Group Patient Portal". The page is divided into two columns. The left column is titled "Make a One-Time Payment" and includes a text input field for "QuickPay Code, Statement ID, or Access Code", a link "Where can I find my code?", a disclaimer about billing matters, and a "Make a Payment" button. The right column is titled "Sign In to Your Account" and includes input fields for "Email address" and "Password", a "Forgot your password?" link, a "Sign In" button, and a "Don't have a Patient Portal account?" section with a "Sign up today" link. A footer section contains a "Welcome to the Privia Medical Group Patient Portal" heading, contact information, a list of portal benefits, a disclaimer, and logos for "athenahealth" and "powered by" along with links for "FAQ", "Privacy Practice", and "Website Privacy".

PRIVIA MEDICAL GROUP

Dial 911 in the case of a medical emergency

Welcome to the Privia Medical Group Patient Portal

Make a One-Time Payment

QuickPay Code, Statement ID, or Access Code

[Where can I find my code?](#)

By clicking **Make a Payment**, you represent that you are authorized to address the patient's billing matters.

Make a Payment

Sign In to Your Account

Email address

Password

[Forgot your password?](#) **Sign In**

Don't have a Patient Portal account?
[Sign up today](#) to stay connected to your health care.

Welcome to the Privia Medical Group Patient Portal

If you are having issues, click the FAQ link below, visit our knowledge base (priviahealth.helpscoutdocs.com), or call us at 888-774-8428.

Taking just a few minutes to register will give you access to valuable information and services provided in a secure and confidential manner. Once registered and logged on you will be able to:

- View details about your upcoming appointments with our practice
- Receive secure messages from our staff
- Update your contact and insurance information
- Update your contact preferences to include text message appointment reminders
- Read and print important forms
- Access your most recent lab results and health data

For immediate care, please call your doctor's office. If not available, please visit your nearest urgent care, or in case of a life threatening emergency, call 911.

powered by **athenahealth**

[FAQ](#) [Privacy Practice](#) [Website Privacy](#)